

Operational Planning Cell  
O/o. Chief General Manager,  
Odisha Telecom. Circle, Unit-II,  
Bhubaneswar – 751009



भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

Dated at Bhubaneswar, the 28<sup>th</sup> November, 2019.

No. OP/16-825/2018-19/148

**OFFICE ORDER**

As per TRAI QOS Regulation, vide PG Cell letter No.7A-12/2012-PG dated 30.03.2012, Two Tier Complaint Redressal System has been implemented. The Establishment of Appellate Authority and its Secretariat is functioning in the Circle Office since then. However, with the change of members of TRAI Secretariat and Advisory Committee members of BSNL officers, the new Advisory Committee is formed are as follows.

1) Appellate Authority: Shri Manoj Kumar Patel - General Manager (CFA), O/o.CGMT, Odisha Circle, Bhubaneswar  
Ph.No.0674 2535399(O)/9437277700(M)

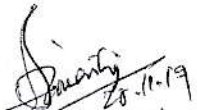
2) Secretariat: Operational Planning Cell will function as Secretariat under AGM (NW/OP-CFA), O/o.CGMT, Odisha Circle, Bhubaneswar.

Shri Uma Kanta Panda, AGM (NW/OP-CFA), O/o.CGMT, Odisha  
Ph.No.0674 2393311(O)/9437258080(M)

3) Advisory Committee Member:  
K.B.Lane, old Town, Bhubaneswar -


(i) Shri Rabinarayan Sahoo, Gangotree Social Organisation,  
CAG Member from Consumer Organisation  
Ph.No.9438464630 (M)

(ii) Shri Ajay Kumar Maity, DGM (NW/OP-CFA), O/o.CGMT, Odisha  
- From BSNL side  
Ph.No.0674 2396900(O)/ 9437005665

  
DGM (NW/OP-CFA)  
O/o.the CGMT, Odisha Circle  
Bhubaneswar.

Copy to:

1. GM (CFA), O/o.CGMT, Odisha for kind information pl.
2. DGM (NW/OP-CFA), O/o.CGMT, Odisha for kind information pl.
3. Shri Rabinarayan Sahoo, Gangotree Social Organisation for kind information pl.
4. AGM (IT), O/o.CGMT, Odisha for kind information & for uploading on Circle website pl.

  
DGM (NW/OP-CFA)  
O/o.the CGMT, Odisha Circle  
Bhubaneswar.