



BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

Office of the Sr General Manager Telecom District

Bhubaneswar-751022.

TENDER DOCUMENT FOR

**Computer Software, Network Technical Support & Maintenance
of Computers & Peripherals on call basis & supply of spare
parts and accessories**

For Bhubaneswar Telecom District

Tender No: - BBSTD/Comp-6/2014/5 Dated:-08.07.2014

Cost of Tender Document: - ₹.525/-

(This includes Tender document Cost ₹.500/- and VAT @ 5% i.e., ₹.25/-)

Total number of Pages: -46

CONTENTS OF TENDER DOCUMENT

SECTION NO.	Description	PAGE NO.
Cover Page	COVER PAGE	01
Index	INDEX	02
I	NOTICE INVITING TENDER	03-05
II	INSTRUCTIONS TO BIDDERS	06-12
III	<u>E-TENDERING INSTRUCTIONS TO BIDDERS</u>	13-16
IV	GENERAL CONDITIONS OF CONTRACT	17-21
V	SPECIAL CONDITIONS OF CONTRACT	22
VI	FINANCIAL BID (PART I & II)	23-26
VII	CHECK LIST/REQUIREMENTS	27-28
VIII	FORMATS FOR DECLARATIONS, UNDERTAKINGS, AGREEMENTS AND CERTIFICATES	29-46

Office of the Sr General Manager,
Telecom District Bhubaneswar,
Doorsanchar Bhawan, Unit-IX, Bhubaneswar-751022.



BHARAT SANCHAR NIGAM LIMITED
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SECTION-I

NOTICE INVITING TENDER

E-Tender for Supply of Computer Software, Network Technical Support & Maintenance of Computers & Peripherals on call basis & supply of spare parts and accessories in Bhubaneswar Telecom District

- 1 On behalf of Bharat Sanchar Nigam Limited (BSNL), e-Tender is invited on two stage bidding system from Individuals/Companies/Firms registered in India fulfilling the eligibility conditions, as per tender document.

Sl#	Item	Particulars
1	Tender Notice No & date	BBSTD/Comp-6/2014/5, Dated 08 th July 2014
2	Tender item	Supply of Computer Software, Network Technical Support & Maintenance of Computers & Peripherals on call basis & supply of spare parts and accessories in Bhubaneswar Telecom District.
3	Validity period of contract	Two year from the date of agreement
4	Estimated cost of the tender	₹12,00,000/- (Rupees Twelve lakh only)
5	Tender Document can be downloaded from date	8 th July 2014
6	Last date of receipt of queries from bidders	Upto 18:00 Hrs of 23/07/2014
7	Reply of queries by BSNL	Upto 18:00 Hrs of 25/07/2014
8	Last Date of Submission of Tender	28th July 2014 up to 13.00 Hrs
9	Date & Time of Opening of Tender (Technical Bid only)	30th July 2014 at 11:00 Hrs
10	Amount of Bid Security/EMD	₹ 30,000/- (Rupees Thirty thousand only) i.e The cost of EMD should be paid through online Banking/RTGS/NEFT as per the Section-I, Para 2(b)
11	Cost of Tender Form	₹ 525/- (Rupees five hundred twenty five only) - i.e The cost of Tender paper should be paid through online Banking/RTGS/NEFT as per the Section-I, Para 2(b). <i>Exemption for Cost of Tender Documents and EMD under NSIC is permitted.</i>

Note: In case the last date of submission /opening of bid is declared to be a holiday, last date of submission / opening of bid will get shifted automatically to next working day at the same scheduled time. Any change in bid submission/ opening date due to any other unavoidable reasons will be notified through the BSNL web site and/or e-Tender Portal and/or newspapers.

- 2(a) The Tender document can be downloaded from the website: www.tenderwizard.com/BSNL and to be submitted in e-format. Cost of Tender Document and Earnest Money Deposit (EMD) should be through online Banking/RTGS/NEFT and cost of tender paper separately. IFSC code & A/C no of AO(Cash) is available Section-I, Para 2(b)) before the scheduled date and time of submission of the tender otherwise the Bid will not be considered.

Read, understood , complied & agreed

Signature & seal of bidder with Date

- 2(b) The cost of EMD and cost of Tender paper should be paid through online Banking/RTGS/NEFT as per the following details.

Name of the Bank and Branch	Punjab National Bank, Sahid Nagar, Bhubaneswar
Accounts Name	A.O(Cash), BSNL,O/o GMTD Bhubaneswar
Account Number	4077002100024632
IFSC Code	PUNB0407700
Address of the Bank	Sahid Nagar Branch, Bhubaneswar: 751007, Odisha
MICR Code	751024005
Mail Id :	<i>email id : bnpati@gmail.com</i>
Contact No	Tel.No.0674-2540474, Mob.No.9439028888

The scanned copies of the E-Payment receipt towards EMD/BID security, Cost of bid document have to be uploaded in the e-Tender Portal of M/s ITI.

- 2(c) Online Banking/RTGS/NEFT for EMD or cost of Tender Paper to be done separately, in no case it should be combined.
- 2(d) Amendments, if any, to the tender document will be notified in the above website as and when such amendments are made. It is the sole responsibility of the bidders who have downloaded the tender document from the website to keep themselves abreast of such amendments before submitting the tender document
- 3(a) Intending bidders are requested to register themselves with M/s. ITI Limited through the website www.tenderwizard.com/BSNL for obtaining user-id, Digital Signature etc., by paying Vendor registration fee and processing fee for participating in the above mentioned tender.
- 3(b) BSNL has decided to use the process of e-tendering for inviting this tender and thus the physical copy of the tender would not be sold.
- 3(c) Bidders may note that the tender document can be downloaded from the website www.tenderwizard.com/BSNL or following the "Tenders" link of the website www.orissa.bsnl.co.in from 08th July 2014.
- 3(d) The bidders shall furnish a declaration that no addition / deletion / corrections have been made in the downloaded tender document being submitted and it is identical to the tender document appearing on Web-site (www.tenderwizard.com/BSNL) as per Annexure -B of Section VIII.
- 3(e) In case of any correction/ addition/ alteration/omission is found in the tender document; the tender bid shall be treated as non-responsive and shall be rejected.
- 4(a) The bidder should have annual turnover of more than 12(Twelve) lakh rupees for the financial year 2013-14 with respect to Computer Software , network technical support Maintenance of Computers & Peripherals on call basis & supply of spare parts.
- 4(b) The documents as listed out in Section VII should be uploaded in the E-Tender Portal.
- 5 BSNL has adopted e-tendering process which offers a unique facility for 'Public Online Tender Opening Event (TOE)'. BSNL's Tender Opening Officers as well as authorized representatives of bidders can attend the Public Online Tender Opening Event (TOE) from the comfort of their offices. However, if required, bidders or their authorized representatives can attend the Tender Opening Event at the **Conference Hall, 3rd Floor, Doorsanchar Bhawan, Unit-IX, Bhubaneswar-751022 (ODISHA)** where BSNL's Tender Opening Officers would be conducting Public Online Tender Opening Event (TOE).
- 6 Incomplete, ambiguous, Conditional tender bids are liable to be rejected.
- 7 Sr General Manager Telecom District Bhubaneswar reserves the right to accept or reject any or all tender bids without assigning any reason and is not bound to accept the lowest tender.

Read, understood , complied & agreed

Signature & seal of bidder with Date

- 8 All documents submitted in the bid offer should be preferably in English. In case the certificate viz., experience, registration etc., is issued in any language other than English, the bidder shall attach an English translation of the same duly attested by the bidder & the translator in addition to the relevant certificate. All computer generated documents should be duly attested/signed by the issuing organization.
- 9 All statutory taxes as applicable shall be deducted at source before payment.

**Sr General Manager Telecom District
Bhubaneswar 751 022
(ODISHA)**