



**BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)**

**Office of the Principal General Manager Telecom
District Bhubaneswar-751022**

**E-TENDER DOCUMENT FOR COMPUTER SOFTWARE, NETWORK
TECHNICAL SUPPORT, MAINTENANCE OF COMPUTERS & PERIPHERALS
AND SUPPLY OF SPARE PARTS AND COMPUTER CONSUMABLES FOR
BHUBANESWAR TELECOM DISTRICT.**

Tender No: N-190/2022-23 Dated: 19/05/2022

Last date of Submission: 02/06/2022 15:00 hrs.

Date of Opening: 03/06/2022 15:00 hrs.

Cost of Tender Document: - Rs.590/-

(This includes Tender document Cost of Rs.500/- and GST @ 18% i.e. Rs.90/-)



BHARAT SANCHAR NIGAM LIMITED
(A Government of India Enterprise)
O/o Pr. General Manger Telecom District
Bhubaneswar Telecom District
0674-2541244, 2547000

Tender Enquiry No. : N-190/2022-23**Dated. 19/05/2022**

Please find enclosed the tender document in respect of above mentioned tender which contains the following.

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Pr. General Manager
O/o GMTD, Bhubaneswar
Tel. No.: 0674-2547000 & agmplqbn.bsnl@gmail.com



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SECTION – I
DETAILED NOTICE INVITING E-TENDER (DNIT)

On behalf of Pr. General Manager Telecom District, Bhubaneswar BSNL Digitally Sealed Tenders are invited for Computer Software, Network Technical Support, Maintenance of Computers & Peripherals and supply of spare parts and Computer Consumables for Bhubaneswar Telecom District works for a period of 02 years in Bhubaneswar Telecom District.

Sl. No.	Item	Particulars
1	Tender Notice No & date	N-190/2022-23 Dated. 19/05/2022
2	Tender item	Computer Software, Network Technical Support, Maintenance of PC, Laptop & Peripherals and supply of spare parts & Computer Consumables for Bhubaneswar Telecom District.
3	Tender Document can be downloaded from date	19/05/2022
4	Date of receipt of queries from bidders	Up to 18.00 Hrs. of 27/05/2022
5	Reply of queries by BSNL	Before 18.00 Hrs. of 30/05/2022
6	Last Date of Submission of	02/06/2022 up to 15.00 Hrs.
7	Date & Time of Opening of Tender (Technical Bid only)	03/06/2022 at 15:00 Hrs.
8	Estimated Cost	Rs.20,00,000/- (Rupees Twenty Lakh Only)
9	Amount of Bid Security as in Section II.	The cost of EMD / Bid Security to be paid through online Banking/RTGS/NEFT or TDR/PBG pledged to A.O. (Cash), BSNL, O/o GMTD Bhubaneswar as per the Section-I, Para 2 (b)
10	Cost of Tender Form	The cost of Tender paper to be paid through online Banking/ RTGS / NEFT as per the Section-I (Page No.4)

Note: In case the last date of submission / opening of bid is declared to be a holiday, last date of submission / opening of bid will get shifted automatically to next working day at the same scheduled time. Any change in bid submission/ opening date due to any other unavoidable reasons will be notified through the BSNL web site and/ or e-Tender Portal.

The MSE bidders registered with the designated MSME bodies like National Small Scale Industries Corporation etc. are exempted from payment of tender fee. However, they shall furnish a proof regarding registration with bodies under the Ministry of Micro, Small & Medium Enterprises for photocopies valid on the date of opening of the tender. *MSE bidders claiming exemptions from Tender fee & EMD as per MSME guidelines must also register Udyam Registration Certificate indicating URN (Udyam Registration Number) issued from MSME, in order to avail the benefits available to MSEs as contained in Public procurement policy for MSEs. URN certificate should broadly cover the Equipment/ Service offered in tender and submit proof in this regard along with their bid.*

Note: The exemption of Tender Paper cost and EMD for MSME/NSIC category of bidders with the specific registration for example. The name of the beneficiary in case of the sole bidder or proprietary firm should either be in the name of person/Company, with which capacity she /he is participating in the tender. And in case of the limited company, the MSME/NSIC registration must be in the name of all board of Directors of the same company. Any deviation will not be considered.

Sl.	Item	Estimated Cost in Rs.	EMD in Rs.	PSD in Rs.
01	Computer Software, Network Technical Support , Maintenance of PC, Laptop & Peripherals and supply of spare parts and Computer Consumables for Bhubaneswar Telecom District.	Rs.20,00,000/-	Rs. 40,000/-	Rs. 60,000/-

1. **Purchase of Tender Document:** Tender document can be obtained by downloading it from the website www.odisha.bsnl.co.in / www.etenders.gov.in/eprocure/app
 - 1.1 The bidders downloading the tender document are required to submit the tender fee of amount **Rs. 500 + applicable GST** through online payment through NEFT/RTGS along with their tender bid failing which the tender bid shall be left archived unopened/ rejected. The online payment will be made to “**AO (Cash), BSNL, O/o GMTD, Bhubaneswar.**” and payable at Bhubaneswar.
 - 1.2 **Availability of Tender Document on the e-tender portal for bid submission:** The tender document shall be available for downloading from BSNL website www.odisha.bsnl.co.in & www.etenders.gov.in/eprocure/app from 19/05/2022 onwards.
 - 1.3 Physical copy of the tender document would not be available for sale.
 - 1.4 The Tender document shall not be available for download from e-tender portal on its submission / closing date
 2. **Eligibility Criteria :** The bidder should meet following eligibility requirements
 - 3.1 **General Qualification :**
 - 3.1.1 The Bidder should have valid firm registration (Registration with Nagar Nigam/Local Authority in case of Proprietary firm & in case of Pvt. Ltd Company/Partnership firm registration with registrar of firms is required) certificate of incorporation of the firm/company.
 - 3.1.2 The Bidder must not be black-listed for Telecom business by any Central/ State Governments/ PSUs in India and GST Authority at the time of submission of bid. An undertaking must be submitted in this regard.
 - 3.1.3 The Bidder must have a valid PAN card and IT return for the financial Year 2019-20 and 2020-21 & valid registration under GST Act. If the bidder is not registered with GST authority at the time of bid submission, then he shall have to submit GST registration at the time of award of work/ Lol/signing of contract, if declared successful.
 - 3.2 **Technical Qualification:**
 - a) The bidder should have minimum work experience of two years during the last Financial Years (2019-20 & 2020-21) and up to the date of bidding of current Financial Year for Computer software, Network Technical Support, Maintenance of PC, Laptop & peripherals and supply of spares parts and accessories works in Central Government/State Government / any Central/State Public Sector Undertakings.
 - b) The bidder should have work experience of minimum Rs.7,00,000/- (Rupees Seven Lakhs) only during the last Financial Years (2019-20 & 2020-21) taken together for Computer software, Network Technical Support , Maintenance of PC, Laptop & peripherals and supply of spares parts and accessories . Experience certificate in this regard is to be issued by an officer not below the rank of Deputy General Manager or equivalent. Experience certificate issued by an officer not below the rank of DGM will not be considered.
 - c) The bidder should submit Experience Certificate to this effect. Experience Certificates, issued by an Officer not below the rank of Deputy General Manager or equivalent rank of the concerned Organization, are to be furnished.
 - 3.3 **Financial Qualification :**

The Bidder must have valid turn over certificate and audited balance sheet for the financial years 2019-20 and 2020-21.

Bidders will be required to support claims of their financial qualification through their audited financial statements duly certified by their CA. The turnover certificate issued after July-2019 must have valid UDIN else it will not be accepted from a reputed Chartered Accountant for financial year 2019-20 and 2020-21 from telecom business duly audited with balance sheet.
- Note 1:-**The bidders shall submit necessary documentary proof showing that they meet the eligibility criteria along with their tender bid. All documents submitted will also be self-attested by the bidder.

Note 2:-Work Order(s) will be issued or Contract agreement(s) will be signed only upon successful verification of the eligibility documents submitted in the bid, with the originals of the eligibility documents, which shall have to be produced by successful bidder, if required.

Note 3:-Work Order will not be taken as experience certificate.

4.4 Bid Security/EMD:

The bidder shall furnish the bid EMD in one of the following ways:-

4.4.1 The cost of EMD to be paid through online Banking/ RTGS/ NEFT/TDR in favour of "AO (Cash), BSNL, O/o GMTD Bhubaneswar of "Bharat Sanchar Nigam Limited, Bhubaneswar" which should be valid for **180** days (i.e. one month above the offer/bid validity period) from the tender opening date.

4.4.2 The MSE bidders registered with the designated MSME bodies like National Small Scale Industries Corporation etc. are exempted from payment of tender fee. However, they shall furnish a proof regarding registration with bodies under the Ministry of Micro, Small & Medium Enterprises for the construction/Operations/Maintenance services in Telecom Industry / maintenance and installation of OF cables, valid on the date of opening of the tender. The scope of area of the above MSE registered bidders must be for construction/ maintenance of underground telecom cables/ maintenance and installation of OF cables /telecom outdoor network etc. ***MSE bidders claiming exemptions from Tender fee & EMD as per MSME guidelines must also register Udyam Registration Certificate indicating URN (Udyam Registration Number) issued from MSME, in order to avail the benefits available to MSEs as contained in Public procurement policy for MSEs. URN certificate should broadly covered the Equipment/ Service offered in tender and submit proof in this regard along with their bid.***

Alternatively the cost of EMD and cost of Tender paper can be paid through online Banking/ RTGS/ NEFT as per the following details.

Name of the Bank and Branch	UNION BANK OF INIDA, BHUBANESWAR
Accounts Name	A.O(Cash), BSNL, O/o GMTD Bhubaneswar
Account Number	380801010035275
IFC Code	UBIN0538086
Address of the Bank	Ashok Nagar Branch, Bhubaneswar:751009, Odisha
MICR Code	751026002
Mail Id :	email id :gmtdbn03@rediffmail.com
Contact No.	Tel.No.0674-2541969
In case of EMD in the form of TDR/ PBG	Should be pledged in favour of A.O. (Cash), BSNL, O/o GMTD Bhubaneswar with validity for a period of Six Months from the date of opening Or N.B. - The existing vendor(s) of this SSA may avail for adjustment of respective EMD amount(s) against the pending Bill(s) / Invoice No(s). and passed amount of the bill(s), if so desire, by applying for the same with specific request on case to case basis (As Annexure-3).

4.4.3 The scanned copies of the E-Payment receipt towards EMD/BID security, Cost of bid document have to be uploaded in the e-Tender Portal.

4.5 Last Date & Time of Submission of Tender bids: on or before **15:00 Hrs.** of 02/06/2022.

4.5.1 In case the date of submission (opening) of bid is declared to be a holiday, the date of submission (opening) of bid will get shifted automatically to next working day at the same scheduled time. Any change in bid opening date due to any other unavoidable reason will be intimated to all the bidders separately.

4.5.2 **Opening of Tender Bids: At 15:00 Hrs.** of 03/06/2022.

5. Place of opening of Tender bids:

5.1 The tenders shall be opened through 'Online Tender Opening Event'. BSNL's Tender Opening Officers as well as authorized representatives of bidders can attend the online Tender Opening Event (TOE) from the comfort of their offices. Kindly refer Section-4 Part C of Tender document for further instructions.

6. Tender bids received after due time & date will not be accepted.

7. Incomplete, ambiguous, Conditional, unsealed tender bids are liable to be rejected.

8. GMTD, Bhubaneswar BSNL reserves the right to accept or reject any or all tender bids without assigning any reason. He is not bound to accept the lowest bid.
9. The bidder shall furnish a declaration, as per Section 6 (A), in his tender bid that no addition / deletion / corrections have been made in the terms & conditions of the downloaded tender document for which their bid is being submitted and these are identical to the tender document appearing on the website.
10. In case of any correction/ addition/ alteration/ omission in the tender document, the tender bid shall be treated as non-responsive and shall be rejected summarily.
- 10.1 All documents submitted in the bid offer should be preferably in English/Hindi/ State's official language. In case the certificate viz. experience, registration etc. is issued in any other language other than English/Hindi/ State's official language, the bidder shall attach a translation of the same in English/Hindi/ State's official language, duly attested by the bidder & the translator to be true copy in addition to the relevant certificate.
- 10.2 All computer generated documents should be duly signed/ attested by the bidder/ bidder organization.
11. The queries in respect of this bid document, if any, can be submitted through Email latest upto **27/05/2022. The reply to the queries will be given on 30/05/2022.**

BSNL Contact-1	
BSNL's Contact Person	Shri P. K. Mohanty, AGM(PIg),O/o GMTD, Bhubaneswar
Telephone& Mobile	0674-2547000, 9437160776
E-mail ID	agmplgbn.bsni@gmail.com
BSNL Contact-2	
SNL's Contact Person	Shri R. Moharana, SDE(PLG), O/o GMTD, Bhubaneswar
Telephone & Mobile	0674-2541244, 9437007300
E-mail ID	ranjitmoharana@gmail.com