



**BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)**

**Office of the General Manager Berhampur BA
Berhampur-760001**

**E-EOI (EXPRESSION OF INTEREST) DOCUMENT FOR OUTSOURCING OF
OPERATION AND MAINTENANCE OF BSNL CSCs, BERHAMPUR BA.**

EOI No: [BER-CSCs-OUTSOURCE/2022-23](#)

Dated: 20.07.2022

Name of Firm:

Name of the CSCs for which EOI is being submitted:.....

Last date of Submission: 09.08.2022 upto 11:00 hrs.

Date of Opening: 10.08.2022 upto 12:00 hrs.

Cost of Tender Document: - Rs.1,180/-

(This includes Tender document Cost of Rs.1,000/- and GST @ 18% i.e. Rs.180/-)

NOTE: Each CSC is a separate EOI, One EOI form should be used for one CSC only.



BHARAT SANCHAR NIGAM LIMITED
(A Government of India Enterprise)
O/o General Manger Berhampur BA
Berhampur -760001

EOI Enquiry No. : BER-CSCs-OUTSOURCE/2022-23**Dated 20.07.2022**

Sub: Expression of Interest (EOI) for Operation and Maintenance of BSNL CSCs of BSNL(Berhampur OA and Phulbani OA) of Berhampur BA.

Please find enclosed the EOI document in respect of above mentioned EOI which contains the following.

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AGM (Plg)
O/o the GM,BSNL,Berhampur BA



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SECTION – 1
DETAILED NOTICE INVITING E-TENDER (DNIT)

On behalf of General Manager Telecom District, Berhampur BSNL ,Digitally Sealed Tenders are invited for **Expression of Interest (EOI) for Operation and Maintenance of BSNL CSC of BSNL Berhampur & Phulbani works for a period of 1 year (extendable by 1 year) in Berhampur BA.**

Sl. No.	Item	Particulars
1	EOI Notice No & date	BER-CSCs-OUTSOURCE/2022-23 , Dated 20.07.2022
2	EOI item	E-EOI Document for Expression of Interest (EOI) for Operation and Maintenance of BSNL CSCs of BSNL Berhampur BA.
3	EOI Document can be downloaded from date	20.07.2022 18:00
4	Date of receipt of queries from bidders	Up to 16.00 Hrs. of 27.07.2022
5	Reply of queries by BSNL	Before 18.00 Hrs. of 04.08.2022
6	Last Date of Submission of EOI	09.08.2022 up to 11.00 Hrs.
7	Date & Time of Opening of EOI (Technical Bid only)	10.08.2022 12.00 Hrs.
8	Amount of Bid Security as in Section-1.	The cost of EMD / Bid Security to be paid through online Banking/RTGS/NEFT or TDR/PBG pledged to A.O. (Cash), BSNL, O/o GM Berhampur BA as per the Section-1, Clause No. 4.4.
9	Cost of EOI Form	The cost of EOI Form to be paid through online Banking/ RTGS/ NEFT as per the Section-1, Clause No. 4.4.

Note: In case the last date of submission / opening of bid is declared to be a holiday, last date of submission / opening of bid will get shifted automatically to next working day at the same scheduled time. Any change in bid submission/ opening date due to any other unavoidable reasons will be notified through the BSNL web site and/ or e-Tender Portal.

The MSE bidders registered with the designated MSME bodies like National Small Scale Industries Corporation etc. are exempted from payment of EOI fee. However, they shall furnish a proof regarding registration with bodies under the Ministry of Micro, Small & Medium Enterprises for photocopies valid on the date of opening of the tender. *MSE bidders claiming exemptions from EOI fee & EMD as per MSME guidelines must also register Udyam Registration Certificate indicating URN (Udyam Registration Number) issued from MSME, in order to avail the benefits available to MSEs as contained in Public procurement policy for MSEs. URN certificate should broadly covered the Equipment/ Service offered in EOI and submit proof in this regard along with their bid.*

Note: The exemption of EOI Paper cost and EMD for MSME/NSIC category of bidders with the specific registration for example. The name of the beneficiary in case of the sole bidder or proprietary firm should either be in the name of person/Company, with which capacity she / he is participating in the EOI. And in case of the limited company, the MSME/NSIC registration must be in the name of all board of Directors of the same company. Any deviation will not be considered.

Zone no	CSC NAME	CSC Category	BASE Price	EMD (In Rs.)	PBG (In Rs)	EOI form cost Rs. (Non-refundable) including 18 % GST
1	Telephone Bhawan,Berhampur	I	51,111/-	1,00,000/-	3,50,000/-	1180/-
2	Paralakhemundi	II	3,500/-	75,000/-	2,50,000/-	1180/-
3	Chatrapur	II	5,111/-	75,000/-	2,50,000/-	1180/-
4	Aska	III	5,111/-	10,000/-	1,00,000/-	1180/-
5	Bhanjanagar	III	5,111/-	10,000/-	1,00,000/-	1180/-
6	Digapahandi	III	1,000/-	10,000/-	1,00,000/-	1180/-
7	Phulbani	I	1,000/-	1,00,000/-	3,50,000/-	1180/-
8	Boudh	III	250/-	10,000/-	1,00,000/-	1180/-
9	Baliguda	III	250/-	10,000/-	1,00,000/-	1180/-
10	G Udayagiri	III	250/-	10,000/-	1,00,000/-	1180/-

Note1: The Bidder participation for CSCs will be considered as per the information given in Section-6 Financial Bid /BOQ for the all evaluation purpose.

Note2: Each bidder can participate for any number of CSCs (i.e. Zones) but the evaluation will be done individual CSC wise separately.

Note3: The bidder should quote a fixed amount to be paid to BSNL, for each Category-1/Category-II/Category-III CSCs at the beginning of the year. **The Highest Bid(H1) among the eligible bidders for each CSC shall be awarded the work for that CSC.** Bidder may choose to bid for any number of CSCs offered in the EOI. However, evaluation shall be done for each CSC separately.

Note 4: At Telephone Bhawan CSC , Berhampur Seven number of counters out of Eight number of counters and Front space will be used by Franchise for CSC activities and along with Cabin, one cover counter will be used by BSNL staff for official purpose.

1.1 A separate bid form along with price bid (Section-6) for each Zone is a separate tender. The evaluation of the tender as well as allotment of the work will be done Zone wise.

2. **Purchase of Tender Document:** Tender document can be obtained by downloading it from the website www.odisha.bsnl.co.in / www.etenders.gov.in/eprocure/app

2.1 The bidders downloading the tender document are required to submit the tender fee of amount **Rs. 1000 + applicable GST** through online payment through NEFT/RTGS along with their tender bid failing which the tender bid shall be left archived unopened/ rejected. The online payment will be made to "AO (Cash), BSNL, O/o GMTD, Berhampur." and payable at Berhampur.

2.2 **Availability of Tender Document on the e-tender portal for bid submission:** The tender document shall be available for downloading from BSNL website www.odisha.bsnl.co.in & www.etenders.gov.in/eprocure/app from 20.07.2022 , 18:00 onwards.

2.3 Physical copy of the tender document would not be available for sale.

2.4 The Tender document shall not be available for download from e-tender portal on its submission / closing date

3. **Eligibility Criteria:**

Taking into consideration the importance of CSCs for BSNL as well as for customers, it is very essential that the bidder firms have sufficient experience in setting up of and running such CSCs in India/worldwide. The following criterion shall be met by the bidder company and/or legally bound consortium who intend to participate in this EOI and only those bidders who qualify the following conditions, need to put in the proposal.